PC Support Technician Certificate - 21 credits
Program Area: Computer Information Systems (Fall 2017)

***REMEMBER TO REGISTER EARLY***

**Program Description**
This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers.

**Program Outcomes**
Install and troubleshoot hardware components and operating systems successfully.

**Pre-program Requirements**
Successful entry into this program requires a basic level of keyboarding skills and a specific level of skill in the areas of English, mathematics, and reading.

**English/Reading:**
- A score of 78 or higher on the reading comprehension portion of the Accuplacer, or
- Completion of ENGL/READ 0950 or 0955 (or equivalent course or higher). ENGL/READ 0955 may be taken concurrently with Semester I coursework.

**Mathematics:**
- A score of 71 or higher on the Elementary Algebra Skills portion of the Accuplacer, or
- Completion of MATH 0460 (or equivalent course or higher). MATH 0460 may be taken concurrently with Semester I coursework.

**Required Courses**

<table>
<thead>
<tr>
<th>Number</th>
<th>Name</th>
<th>Credits</th>
<th>Term</th>
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<tbody>
<tr>
<td>CIS 1402</td>
<td>Foundations of CIS</td>
<td>3</td>
<td></td>
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<tr>
<td>CIS 1521</td>
<td>A+ Operating Systems Technologies</td>
<td>3</td>
<td></td>
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<tr>
<td>CIS 1522</td>
<td>A+ Core Hardware</td>
<td>3</td>
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<tr>
<td>CIS 1950</td>
<td>Network Administration: Windows Client</td>
<td>3</td>
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<tr>
<td>CIS 1500*</td>
<td>Computer User Support</td>
<td>3</td>
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<tr>
<td>CIS 1415*</td>
<td>Choose 6 credits from the following:</td>
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<tr>
<td>CIS 1745</td>
<td>Network Administration: UNIX</td>
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<tr>
<td>CIS 1810</td>
<td>Network Administration: Security</td>
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<tr>
<td>CIS 1946*</td>
<td>CISCO Networking I</td>
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<tr>
<td>CIS 1947*</td>
<td>CISCO Networking II</td>
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<tr>
<td>CIS 1952*</td>
<td>Network Administration: Windows Server</td>
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</tbody>
</table>

Total Credits: 21

*Requires a prerequisite or a concurrent course

**Technical Electives**

- CIS 1415: Introduction to Programming
- CIS 1745: Network Administration: UNIX
- CIS 1810: Network Administration: Security
- CIS 1946*: CISCO Networking I
- CIS 1947*: CISCO Networking II
- CIS 1952*: Network Administration: Windows Server

**Total Credits:** 21

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the professional advising team at pat@lsc.edu or 218-733-7601

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the gainful employment disclosure, and potential career opportunities, see program website: https://degrees.lsc.edu/computer-technician/

-or-

Contact Faculty Advisors, Tom Gustafson: t.gustafson@lsc.edu or 218-733-7773; Anup Parajuli: a.parajuli@lsc.edu or 218-733-5955; Valarie McLain: v.mclain@lsc.edu or 218-733-7778

CIP Code: 11.1006
MnSCU Program ID: 4748
LSC Major ID: 8101

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