



**PC Support Technician Certificate - 21 credits**  
 Program Area: Computer Information Systems (Fall 2016)

**\*\*\*REMEMBER TO REGISTER EARLY\*\*\***

**Program Description**

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers.

**Program Outcomes**

Install and troubleshoot hardware components and operating systems successfully.

**Pre-program Requirements**

Successful entry into this program requires a **basic level of keyboarding skills** and a specific level of skill in the areas of English, mathematics, and reading.

**English/Reading:**

- A score of 78 or higher on the reading comprehension portion of the Accuplacer, or
- Completion of ENGL/READ 0950 or 0955 (or equivalent course or higher). ENGL/READ 0955 may be taken concurrently with Semester I coursework.

**Mathematics:**

- A score of 71 or higher on the **Elementary Algebra Skills** portion of the Accuplacer, or
- Completion of MATH 0460 (or equivalent course or higher). MATH 0460 may be taken concurrently with Semester I coursework.

REQUIRED COURSES			
Number	Name	Credits	Term
CIS 1402	Foundations of CIS	3	
CIS 1521	A+ Operating Systems Technologies	3	
CIS 1522	A+ Core Hardware	3	
CIS 1950*	Network Administration: Windows Client	3	
CIS 1500*	Computer User Support	3	
<i>Complete 6 credits from the following Technical Electives:</i>			
	CIS 1415: Introduction to Programming	6	
	CIS 1745: Network Administration: UNIX		
	CIS 1810*: Network Administration: Security		
	CIS 1946*: CISCO Networking I		
	CIS 1947*: CISCO Networking II		
	CIS 1952*: Network Administration: Windows Server		
<b>TOTAL CREDITS</b>		<b>21</b>	

*\*Requires a prerequisite or a concurrent course*

*For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the professional advising team at [pat@lsc.edu](mailto:pat@lsc.edu) or 218-733-7601*

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the gainful employment disclosure, and potential career opportunities, see program Website: <https://degrees.lsc.edu/computer-technician/>

- or -

Contact Faculty Advisors, Tom Gustafson: [t.gustafson@lsc.edu](mailto:t.gustafson@lsc.edu) or 218-733-7773; Anup Parajuli: [a.parajuli@lsc.edu](mailto:a.parajuli@lsc.edu) or 218-733-5955; or Valarie McLain: [v.mclain@lsc.edu](mailto:v.mclain@lsc.edu) or 218-733-7778



CIP Code: 11.1006  
 MnSCU Program ID: 4748  
 LSC Major ID: 8101

Created: 3/1/05  
 AASC Approval: 3/4/15  
 Updated: 6/9/2016 8:24 AM

*All courses in diploma and/or certificate programs are acceptable for credit toward Lake Superior College degree programs as indicated on individual program planners. This is not a contract; Lake Superior College reserves the right to change the planner as necessary. This document is available in alternative formats upon request, by contacting Disability Services, [disabilityservices@lsc.edu](mailto:disabilityservices@lsc.edu) or (218) 733-7650 or MRS/TTY (800) 627-3529.*