

PC Support Technician Certificate - 21 credits

Program Area: Computer Information Systems (Fall 2021)

REMEMBER TO REGISTER EARLY

Program Description

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers. Students are prepared for CompTIA A+ certification.

Program Outcomes

Install and troubleshoot hardware components and operating systems successfully.

Pre-program Requirements

Successful entry into this program requires a **basic level of keyboarding skills** and a specific level of skill in the areas of English, mathematics, and reading.

English/Reading:

- Eligible for ENGL 1106 - College Composition I, or
- Completion of ENGL/READ 0950/0955 (or equivalent or higher). ENGL/READ

Mathematics:

- Eligible for MATH 0970 - Intermediate Algebra, or
- Completion of MATH 0950/0955 (or equivalent or higher). MATH 0950/0955 may be taken concurrently with Semester I coursework.

There are other ways to qualify. Visit [Course Placement](http://lsc.edu/course-placement) (lsc.edu/course-placement) to find out more.

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the [professional advising team](mailto:pat@lsc.edu) (pat@lsc.edu) at 218-733-7601

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the program report, and potential career opportunities, see program website: [program website](https://degrees.lsc.edu/computer-technician/) (https://degrees.lsc.edu/computer-technician/)

or

Contact Faculty Advisors, [Tom Gustafson](mailto:Tom.Gustafson@lsc.edu) at 218-733-7773; or [Anup Parajuli](mailto:Anup.Parajuli@lsc.edu) at 218-733-5955; or [Matthew McCullough](mailto:Matthew.McCullough@lsc.edu) at 218-733-6943

0950/0955 may be taken concurrently with Semester I coursework.

• Required Courses

Number	Name	Credits	Term
CIS 1402	Foundations of CIS	3	
CIS 1521	A+ Operating Systems Technologies	3	
CIS 1522	A+ Core Hardware	3	
CIS 1950	Windows Client Administration	3	
CIS 1500*	Computer User Support	3	
<i>Technical Electives</i>	<i>Choose 6 credits from the following:</i>	6	
CIS 1415*	Introduction to Programming		
CIS 1745	UNIX System Administration		
CIS 1810	Security Fundamentals		
CIS 1946*	CISCO Networking I		
CIS 1947*	CISCO Networking II		
CIS 1952*	Windows Server Administration		

Total Credits 21

*Requires a prerequisite or a concurrent course



MINNESOTA STATE

CIP Code: 11.1006
Minnesota State Program ID: 4748
LSC Major ID: 8101

Created: 3/1/05
AASC Approval: 2/17/21
Updated: 3/1/21

All courses in diploma and/or certificate programs are acceptable for credit toward Lake Superior College degree programs as indicated on individual program planners. This is not a contract; Lake Superior College reserves the right to change the planner as necessary. This document is available in alternative formats upon request, by contacting [Disability Services](mailto:Disability.Services@lsc.edu) or (218) 733-7650 or MRS/TTY (800) 627-3529.