**PC Support Technician Certificate - 21 credits**

Program Area: Computer Information Systems (Fall 2021)

***REMEMBER TO REGISTER EARLY***

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**Program Description**

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers. Students are prepared for CompTIA A+ certification.

**Program Outcomes**

Install and troubleshoot hardware components and operating systems successfully.

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**Pre-program Requirements**

Successful entry into this program requires a basic level of keyboarding skills and a specific level of skill in the areas of English, mathematics, and reading.

**English/Reading:**
- Eligible for ENGL 1106 - College Composition I, or
- Completion of ENGL/READ 0950/0955 (or equivalent or higher). ENGL/READ 0950/0955 may be taken concurrently with Semester I coursework.

**Mathematics:**
- Eligible for MATH 0970 - Intermediate Algebra, or
- Completion of MATH 0950/0955 (or equivalent or higher). MATH 0950/0955 may be taken concurrently with Semester I coursework.

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There are other ways to qualify. Visit [Course Placement](lsc.edu/course-placement) to find out more.

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the professional advising team (pat@lsc.edu) at 218-733-7601

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the program report, and potential career opportunities, see program website: [program website](https://degrees.lsc.edu/computer-technician/)

Contact Faculty Advisors, Tom Gustafson at 218-733-7773; or Anup Parajuli at 218-733-5955; or Matthew McCullough at 218-733-6943

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**Required Courses**

<table>
<thead>
<tr>
<th>Number</th>
<th>Name</th>
<th>Credits</th>
<th>Term</th>
</tr>
</thead>
<tbody>
<tr>
<td>CIS 1402</td>
<td>Foundations of CIS</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>CIS 1521</td>
<td>A+ Operating Systems Technologies</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>CIS 1522</td>
<td>A+ Core Hardware</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>CIS 1950</td>
<td>Windows Client Administration</td>
<td>3</td>
<td></td>
</tr>
<tr>
<td>CIS 1500*</td>
<td>Computer User Support</td>
<td>3</td>
<td></td>
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</tbody>
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**Technical Electives** choose 6 credits from the following:
- CIS 1415* Introduction to Programming
- CIS 1745 UNIX System Administration
- CIS 1810 Security Fundamentals
- CIS 1946* CISCO Networking I
- CIS 1947* CISCO Networking II
- CIS 1952* Windows Server Administration

**Total Credits** 21

*Requires a prerequisite or a concurrent course

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CIP Code: 11.1006
Minnesota State Program ID: 4748
LSC Major ID: 8101

Created: 3/1/05
AASC Approval: 2/17/21
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All courses in diploma and/or certificate programs are acceptable for credit toward Lake Superior College degree programs as indicated on individual program planners. This is not a contract; Lake Superior College reserves the right to change the planner as necessary. This document is available in alternative formats upon request, by contacting Disability Services or (218) 733-7650 or MRS/TTY (800) 627-3529.