Program Description
This program is designed to prepare the student for employment as an Information Processing Assistant utilizing word processing skills. Information Processing Assistants perform a full range of office tasks. They may handle incoming and outgoing mail, type documents and forms, transcribe business documents from dictation, file and retrieve records, handle telephone calls, and make travel arrangements. They use a wide variety of office equipment including computers, transcribing machines, calculators, and photocopiers.

The Information Processing Assistant Diploma transfers seamlessly into LSC’s Administrative Office Specialist AAS Degree.

Program Outcomes
- Plan and produce professional written business correspondence using correct English and proofreading skills
- Plan and deliver verbal presentations using correct English skills
- Demonstrate keyboarding production proficiency
- Apply ARMA indexing and filing procedures and rules
- Transcribe various types of material into mailable documents using correct English skills
- Exhibit ethical behavior, positive self-image, and professional conduct
- Utilize computer productivity software for business applications
- Develop a job search plan, appropriate documents, and exhibit appropriate interview skills
- Apply learned program skills and knowledge to work or simulated situations
- Analyze and record business transactions, generate reports, and prepare financial statements

Pre-program Requirements
Successful entry into this program requires basic computer skills and a specific level of skill in the areas of English, mathematics, and reading. Program entry will depend, in part, on meeting the prerequisites listed below:
Information Processing Assistant Diploma - 36 credits
Program Area: Administrative Support Careers (Fall 2020)

***REMEMBER TO REGISTER EARLY***

**English/Reading:**
- A score of 250 or higher on the reading portion of the Accuplacer, or
- Completion of ENGL/READ 0950 or 0955 OR equivalent course or higher. ENGL/READ 0955 may be taken concurrently.

There are other ways to qualify. Visit [LSC Accuplacer](lsc.edu/Accuplacer) to find out more.

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the [professional advising team](pat@lsc.edu) or 218-733-7601

For more information about the Information Processing Assistant Diploma including course descriptions, course prerequisites, the program report, and potential career opportunities, see the [program website](https://degrees.lsc.edu/business-operations-support/)

or

Contact Faculty Advisor, Diane Mencel (dianne.mencel@lsc.edu) or 218-733-5996

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