

PC Support Technician Certificate - 21 credits

Program Area: Computer Information Systems (Fall 2018)

REMEMBER TO REGISTER EARLY

Program Description

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers.

Program Outcomes

Install and troubleshoot hardware components and operating systems successfully.

Pre-program Requirements

Successful entry into this program requires a **basic level of keyboarding skills** and a specific level of skill in the areas of English, mathematics, and reading.

English/Reading:

- A score of 78 or higher on the reading comprehension portion of the Accuplacer, or
- Completion of ENGL/READ 0950 or 0955 (or equivalent course or higher). ENGL/READ 0955 may be taken concurrently with Semester I coursework

Mathematics:

- A score of 71 or higher on the **Elementary Algebra Skills** portion of the Accuplacer, or
- Completion of MATH 0460 (or equivalent course or higher). MATH 0460 may be taken concurrently with Semester I coursework.

For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the professional advising team at pat@lsc.edu or 218-733-7601

Required Courses

Number	Name	Credits	Term
CIS 1402	Foundations of CIS	3	
CIS 1521	A+ Operating Systems Technologies	3	
CIS 1522	A+ Core Hardware	3	
CIS 1950	Network Administration: Windows Client	3	
CIS 1500*	Computer User Support	3	
<i>Technical Electives</i>	<i>Choose 6 credits from the following:</i>		
CIS 1415*	Introduction to Programming		
CIS 1745	Network Administration: UNIX	6	
CIS 1810	Network Administration: Security		
CIS 1946*	CISCO Networking I		
CIS 1947*	CISCO Networking II		
CIS 1952*	Network Administration: Windows Server		

Total Credits **21**

*Requires a prerequisite or a concurrent course

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the gainful employment disclosure, and potential career opportunities, see program website:

<https://degrees.lsc.edu/computer-technician/>

-or-

Contact Faculty Advisors, Tom Gustafson: t.gustafson@lsc.edu or 218-733-7773; Anup Parajuli: a.parajuli@lsc.edu or 218-733-5955; Valarie McLain: v.mclain@lsc.edu or 218-733-7763