

**PC Support Technician Certificate - 21 credits**  
Program Area: Computer Information Systems (Fall 2020)

**\*\*\*REMEMBER TO REGISTER EARLY\*\*\***

**Program Description**

This 21-credit certificate program teaches students how to support hardware and operating systems for desktop and laptop computers and printers.

**Program Outcomes**

Install and troubleshoot hardware components and operating systems successfully.

**Pre-program Requirements**

Successful entry into this program requires a **basic level of keyboarding skills** and a specific level of skill in the areas of English, mathematics, and reading.

**English/Reading:**

- A score of 250 or higher on the reading portion of the Accuplacer, or
- Completion of ENGL/READ 0950 or 0955 (or equivalent course or higher). ENGL/READ 0955 may be taken concurrently with Semester I coursework

**Mathematics:**

- A score of 270 or higher on the Arithmetic portion of the Accuplacer, or
- A score of 236 or higher on the QAS portion **and** a score of 236 or higher on the Arithmetic portion of the Accuplacer, or
- Completion of MATH 0460 (or equivalent course or higher). MATH 0460 may be taken concurrently with Semester I coursework.

*For interpretation of test results and selection of appropriate coursework; or general information about the program, admissions, financial aid, and getting started at LSC, contact the [professional advising team](mailto:pat@lsc.edu) (pat@lsc.edu) at 218-733-7601*

For more information about the PC Support Technician Certificate including course descriptions, course prerequisites, the program report, and potential career opportunities, see program website: [program website](https://degrees.lsc.edu/computer-technician/) (https://degrees.lsc.edu/computer-technician/)

or

Contact Faculty Advisors, [Tom Gustafson](#) at 218-733-7773; [Anup Parajuli](#) at 218-733-5955; [Valarie McLain](#) at 218-733-7763

**Required Courses**

Number	Name	Credits	Term
CIS 1402	Foundations of CIS	3	
CIS 1521	A+ Operating Systems Technologies	3	
CIS 1522	A+ Core Hardware	3	
CIS 1950	Windows Client Administration	3	
CIS 1500*	Computer User Support	3	
<i>Technical Electives</i>	<i>Choose 6 credits from the following:</i>	6	
CIS 1415*	Introduction to Programming		
CIS 1745	UNIX System Administration		
CIS 1810	Security Fundamentals		
CIS 1946*	CISCO Networking I		
CIS 1947*	CISCO Networking II		
CIS 1952*	Windows Server Administration		

**Total Credits 21**

\*Requires a prerequisite or a concurrent course

